

THANK YOU for participating in the Annual Family Surveys!

Your feedback provides us with valuable information about how well we are meeting the needs of our families. We are excited to share the following results with you:

PARENT GAUGE

Most families agree or strongly agree that CAP Tulsa supported them to manage their child’s emotions this year. Learning to manage your emotions is an important skill set to learn in early childhood!

95%

stated CAP Tulsa has met their needs either very well or extremely well.

98%

felt that CAP Tulsa mostly or always treated them with respect.

83%

shared that they feel very or extremely connected to staff at CAP Tulsa.

98%

“I trust the program to keep my child safe.”

99%

“I trust the program to help my child grow and learn.”

COMMENTS & FEEDBACK

Families also shared the following comments about their experience at CAP Tulsa:

“My experience with the CAP Tulsa program has been amazing. The teacher is great, and thanks to the teacher, my son can do many things that he couldn't do before. He is learning how to eat by himself and how to write his name. He is talking more than before, and his behavior has improved since he started. I'm very grateful to CAP Tulsa for all the help.” – ECDC Reed Family

“My child has become more independent, and having the support of the school has been a great help. It gives us peace of mind knowing they are taking care of and teaching him while we focus on our work.” – Skelly Family

“My child has learned quite a bit. We had concerns about her speech, but just a couple of months after she started the program, she started talking so much. I really appreciated that the school has aftercare because it has helped me go back to work.” – Frost Family

COMMITMENT TO EXCELLENCE

We also heard families’ thoughts on opportunities for improvement across the agency.

- Families reflect overwhelmingly positive experiences with CAP Tulsa. However, a few survey responses raise specific concerns or suggestions for improvement, particularly around: aftercare, health policies, transportation, family engagement, support for special needs, an app for families, volunteer opportunities, and cultural inclusivity.
- As part of the agency's commitment to continuous improvement, we regularly review policies and procedures to ensure efficiency and the optimal family experience, and feedback from families is a vital component in this ongoing process. In addition, individual teams are given family feedback to inform their goals and service delivery for the upcoming year.

Thank you again to the families who participated in the 2024-2025 family surveys!
Your input is essential in helping us make improvements for the new school year.